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Bib Data Sheet

SERIAL NUMBER 10/015,246	FILING DATE 12/17/2001 RULE	CLASS 704	GROUP ART UNIT 2654	ATTORNEY DOCKET NO. AUS920010967US1
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APPLICANTS

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**** CONTINUING DATA *********** FOREIGN APPLICATIONS *********IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

** 01/18/2002

Foreign Priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance	TX	7	23	4
Verified and Acknowledged	Examiner's Signature _____ Initials _____				

ADDRESS

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TITLE

Employing speech recognition and key words to improve customer service

FILING FEE RECEIVED 878	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
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